

GENERAL RENTAL CONDITIONS 'LES TROIS L'

Following the booking request and the email contact, you will receive confirmation for your stay at LES TROIS L by email. This includes the day of arrival and departure, costs and the holiday home or room. A traveler cannot claim any right to a different place of residence or a different period than that shown on the confirmation form. Kindly request that you check this carefully.

FINAL RESERVATION

A reservation request can only be made via booking on the internet or by email. For stays of 1 week we require a prepayment of 70% of the amount. For bookings made less than 1 week or 4 weeks before arrival, the entire payment must be made immediately via the bank. For shorter stays the full amount is paid. Please email once payment has been made with the names and dates of birth of each guest.

We reserve the right to cancel and rent the room to others as long as payment has not been received.

After receipt of the deposit by 'LES TROIS L', you will receive an email that your stay has been booked and your reservation is final. By paying you indicate that you have read and approved the general terms and conditions of 'LES TROIS L'.

PAYMENT

The remaining amount (30%) must be transferred to our bank account no later than 4 weeks before arrival.

If the payment obligation is not met, the reservation will be canceled without any obligation to refund any deposit already paid.

CANCELLATIONS/CHANGES

If the tenant wishes to cancel the booking for any reason, the tenant must always confirm this to the landlord by e-mail (even if this has already been communicated to the landlord by telephone, for example).

The landlord charges the following amounts, depending on the date of written cancellation by the tenant:

- cancellation more than 2 months before the start of the rental period: free of charge
- cancellation between the 59th and the 30th day before the start of the rental period: 50% of the rental price
- cancellation less than 30 days before the start of the rental period: 100% of the rental price

If the tenant only announces on the start date or during the rental period that he or she will no longer use the rented property, he will still owe the full rental price.

We advise our guests to take out good travel/cancellation insurance so as not to incur any losses if you want to cancel the trip.

ARRIVAL AND DEPARTURE

Arrival times are scheduled from 4:00 PM to 8:00 PM. Late or earlier arrivals (for example to drop off luggage to visit the area) are subject to prior agreement. Departures are scheduled in the morning before 10am. We offer neat places to stay and want to have the time to prepare everything hygienically and orderly for each guest.

DEPOSIT

The deposit when using a gîte is 150 euros. This must be paid in cash upon arrival. You will receive this back upon departure if the following points are met.

- No damage has been caused to the Room, home or contents.
- The key has been handed over.
- All bills during the stay are paid before departure.
- No bed linen/towels are missing or damaged.
- All waste has been cleared away in the appropriate containers
- Kitchen inventory has been cleaned and tidied. Refrigerator and dishwasher must be completely emptied.

! No deposit is required for the chambres d'hotels. Also has here

'LES TROIS L' has the right to charge costs for damage to the room/home or for missing or damaged bed linen and towels.

OCCUPATION

The gîte/room may only be occupied by the guests specified when booking. If there are any changes, please let us know in a timely manner (at least 14 days in advance). Visits from friends/family are welcome in consultation.

MINIMUM LENGTH OF STAY

The holiday home must be rented for at least seven consecutive nights and the rental period runs from Saturday 4 p.m. to Saturday 10 a.m. Short stays may apply outside the holiday periods in consultation.

PETS

Pets are not allowed in the holiday home or on our property. In exceptional cases and only under strict conditions and permission of the owners, the owners can deviate from this rule.

BREAKFAST/EVENING MEAL

Breakfast is served between 8:30 am and 10:00 am. Price see website.

You can sit down at a comfortably set table for dinner 4 times a week. This is served at 7pm. Depending on the weather, meals are served indoors or outdoors. If you would like to eat with us on another day, this can be requested.

Meals must be reserved in advance and cannot be canceled. It is possible to request a packed lunch.

In the open, communal barn, only drinks and food from 'LES TROIS L.' may be consumed.

During meals you can choose your own drink from the refrigerator. On the appropriate forms, indicate what you choose and write down your surname and room name. No alcohol is served to minors. Disruptive behavior due to excessive alcohol consumption is strictly prohibited. The owners can in this case cancel the contract without refund. Fun for everyone comes first!!!

USE STAYING PLACES

The accommodations at 'Les trois L' are neat and equipped with all amenities. We therefore ask you to use everything respectfully and to leave the accommodation as it was upon arrival.

The supply of water, electricity and heating is included in the price of the rentals. To keep it that way, and to respect the environment, we ask you to turn off the lights when you leave a room, not to let the water run unnecessarily and not to leave the doors and windows open unnecessarily when you use the heating. Even in summer it is important to close windows and blinds/curtains to ensure that the room/gîte remains fresh.

Please only throw toilet paper in the toilet and dispose of other waste in the appropriate waste bin. Nobody wants to find a clogged toilet during their holiday!!!

Towels may only be used in the gîte, not in the garden or at the pool.

Don't put wet cloths or towels on the parquet.

The bedrooms are not intended for doing laundry or consuming meals/drinks. You may eat at the designated table in your gîte and/or on your terrace. Please always use a tablecloth when using the table. There are several places where you can enjoy a drink or a snack. Just think of the terraces, barns, the small salon...

In the open, communal barn, only drinks and food from 'LES TROIS L.' may be consumed.

Wi-Fi is available free of charge. When using the internet connection, the tenant is responsible for his downloads and visits. In the event of a request by the competent authorities, we will be obliged to provide the contact details of the tenant.

Valuables (jewelry, multimedia devices, various means of payment, etc.) may not be left at the accommodations or in parked vehicles. The hosts disclaim all responsibility in the event of the disappearance of these objects.

The use of a gourmet appliance, stone grill, chip kettle or teppanyaki plate is not permitted in the home due to the fire alarm.

In the event of theft without traces of forced entry or due to negligence of the tenant, e.g. by not closing windows and doors during his absence, the tenant is liable for the damage suffered.

Nothing may be applied to the walls or furniture (e.g. posters, decorations, etc.) to prevent damage.

All objects present in the home remain the property of the owner. Furniture is not moved in the room. The tenant has access to TV, internet, dishwasher and all other household appliances. He cannot therefore claim monetary or other compensation if one of these devices is defective. He is therefore kindly requested to immediately report any defects to the owner. We will do everything possible to repair the defect as quickly as possible

SWIMMING POOL

The owner is not liable for accidents at or in the swimming pool. The use of glass on or in the swimming pool is also prohibited.

The swimming pool is open from 10:00 AM to 6:45 PM. It is strictly forbidden to use the grounds around the swimming pool during closing hours.

Children must ALWAYS use the pool under the supervision of an adult.

Children who cannot swim must wear armbands and be accompanied by a parent or supervisor over the age of 18.

Swim diapers are mandatory for children who are not yet toilet trained. Please also throw these in a sealed bag in the container and throw them in the main containers next to the road every day in warm weather.

Taking food and drinks within the fencing is not permitted, nor is applying sunscreen.

No clothes, underwear, shoes or towels are allowed in the pool. Mandatory to wear swimming pool clothes. We allow you to wear short boxer shorts. Still, we prefer swimming trunks because people sometimes walk around in shorts all day and then dive into the pool.

The use and/or traces of glass at the swimming pool are prohibited. There are unbreakable glasses in the house. Drinks and food may not end up in the swimming pool. Applying sunscreen in the swimming pool is also prohibited. Please do not do this near the swimming pool.

Please do not leave items or trash behind when you are not present.

Walking around/at the swimming pool is not allowed. Diving not allowed.

The owner can never be held responsible for any accidents in or around the swimming pool, lake or garden.

The swimming pool is seasonally heated (opening depending on the weather.)

LIABILITY

We are not responsible for accidents, injuries or illnesses that occur during a stay in or around the home. In addition, we are not responsible for the loss of personal belongings or valuables.

By accepting this reservation it has been agreed that all guests or other invitees expressly acknowledge the risk of damage resulting from the use of the property.

The tenant remains legally liable for damage he has caused, even if this damage is discovered after the end of the stay.

The tenant is legally liable for his (in)actions as well as the actions of his fellow tenants and visitors, as well as for the damage they cause.

Complaints from the tenant that are the result of the rental property or inventory not being in accordance with the description on the site or the poor state of maintenance of the rented property or the garden upon the tenant's arrival must be submitted within 2 hours of arrival. be reported to the owners.

We especially ask parents not to leave their own children alone on the property and to be attentive at the swimming pool and pond. The tenant is responsible for possible accidents.

The owner cannot be held responsible for temporary interruptions in power, internet or water supply.

The owner is not liable for damage caused by natural disasters, nuclear disasters, attacks, strikes, acts of violence and coming into contact with an aircraft or parts thereof.

The holiday home is located on a domain of 6 hectares. If there is odor or noise pollution as a result of agricultural activities or the like, the landlord cannot be held responsible.

The owner cannot be held responsible for temporary interruptions in power, internet or water supply.

We therefore also urge you to insure yourself sufficiently. The tenant is requested to be insured for damage to third parties such as liability insurance (**family insurance**)

SOCIAL MEDIA

Photos taken by us can be used for marketing and/or on social media. If you do not want photos of you to be used by 'LES TROIS L', you must inform 'LES TROIS L' of this by email.

NOISE DISTURBANCE

Les Trois L is a place where you can enjoy atmosphere, conviviality and tranquility. To guarantee the latter, we ask you to respect each other and not to make noise between 10 p.m. and 8 a.m. In the event of a conflict and/or complaint, we reserve the right to immediately terminate customers' accommodation agreement.

SMOKE FREE

'LES TROIS L' is a SMOKE-FREE domain. Smoking/vaping is NOT allowed in the gîtes/rooms, nor in the communal areas (barn/open shed), the playground or at the swimming pool. The owners have the right to request a fine of €100 in case of violation. 'LES TROIS L' is a beautiful domain. We ask you to preserve this beautiful piece of nature and not to throw cigarette butts or waste on the ground. You can ask for an ashtray for your terrace at your own gîte.

EMERGENCY NUMBERS

In case of emergency, notify the emergency services

- 18 fire brigades
- 15 Ambulance/Samu
- 17 Police

At your place of residence you will find a document with all emergency numbers and important addresses (doctor, pharmacist, baker, shop, etc.).

WE THANK YOU FOR EVERYONE'S STAY

PLEASANT AS POSSIBLE!