

GENERAL RENTAL CONDITIONS 'LES TROIS L'

Following the booking request and the e-mail contact, you will receive the confirmation for your stay at LES TROIS L by e-mail. This contains the day of arrival and departure, costs and the holiday home or room. A traveler cannot claim any right to a different place of residence or a different period than stated on the confirmation form. Kindly request to check this carefully.

FINAL RESERVATION

A request for reservation is made exclusively through booking on the internet or by e-mail. For stays of 1 week we ask for a prepayment of 70% of the amount. For bookings less than 1 week or 4 weeks before arrival, the entire payment must be made immediately via the bank.

For shorter stays, the full amount is paid. Please email when you have made the payment with the names and dates of birth of each guest.

We reserve the right to cancel and rent the room to others as long as no payment has been received.

After receipt of the deposit by 'LES TROIS L', you will receive an email that your stay has been booked and your reservation is final. With the payment you indicate that you have read and approved the general terms and conditions of 'LES TROIS L'.

PAYMENT

The remaining amount (30%) must be transferred to our bank account no later than 4 weeks before arrival. In the event of non-compliance with the payment obligation, the reservation will be canceled without the obligation to refund an already paid down payment.

CANCEL/CHANGE

In case of cancellations/changes up to 4 weeks before the arrival date, 50% of the full rental costs will be charged. Cancellations/changes from 4 weeks before arrival are subject to a cancellation or change fee of 100%.

Cancellation/changes (or earlier departure) does not entitle you to a refund of the total amount. We advise our guests to take out a good travel / cancellation insurance so as not to suffer any loss if you want to cancel the trip.

ARRIVAL AND DEPARTURE

Arrival times are scheduled from 4:00 PM to 8:00 PM. Late or earlier (for example to drop off the luggage to visit the neighborhood) are subject to prior agreement. Departure times are scheduled in the morning before 10am. We offer neat places to stay and want to have the time to prepare everything hygienically and orderly for each guest.

GUARANTEE

The deposit for the use of a gîte is 150 euros. This must be paid in cash upon arrival. On departure you will receive this back if the following points are met.

- No damage has been caused to the Room, home or contents.
- The key has been handed over.
- All bills during the stay are paid before departure.
- No bed linen / towels are missing or damaged.
- All waste has been disposed of in the appropriate containers
- Kitchen inventory has been cleaned and tidied up. Fridge and dishwasher must be completely emptied.

! No deposit is required for the chambres d'hotels. Also here has 'LES TROIS L' has the right to charge costs in the event of damage to the room/home or in case of missing or damaged bed linen and towels.

THE BREAKFAST/EVENING MEAL

Breakfast is served between 8:30 am and 10:30 am. Guests of the Chambres d'hôte are not only allowed to stay overnight, but are also obliged to pay breakfast. Price see website.

You can join us at a cozy set table for dinner 4 times a week. This is served at 7pm. Depending on the weather, meals are served indoors or outdoors.

Meals must be booked in advance and cannot be cancelled. There is a possibility to request a packed lunch.

During meals you can choose a drink from the fridge. On the appropriate forms you indicate what you choose and write down your surname and room name.

In the common, open barn, only drinks and food from 'LES TROIS L.' may be consumed.

No alcohol is served to minors. Disturbing behavior due to excessive alcohol consumption is strictly prohibited. In this case, the owners can cancel the contract, without refund. Fun for everyone is paramount!!!

OCCUPATION

The gîte/room may only be occupied by the specified guests at the time of booking. If there are any changes, please let us know in good time (at least 14 days in advance). Visits from friends / family are welcome in consultation.

MINIMUM DURATION OF STAY

The holiday home must be rented for at least seven consecutive nights and the rental period runs from Saturday 5 pm to Saturday 10 am.

Short length of stay can apply outside the holiday periods in consultation.

USE RESIDENCE

The accommodations at 'Les trois L' are neat and equipped with all conveniences. We therefore ask you to use everything with respect and to leave the place of residence as upon arrival.

The supply of water, electricity and heating is included in the rental price. To keep it that way, and to respect the environment, we ask that you turn off the lights when you leave a room, don't let the water run unnecessarily and don't leave the doors and windows open unnecessarily when you use the heating. Even in the summer it is important to close windows and blinds/curtains to ensure that the room/gîte stays fresh.

Please only throw toilet paper in the toilet and deposit other waste in the designated waste bin. Nobody wants to find a clogged toilet during their holiday!!!

Towels may only be used in the gîte, not in the garden or at the pool.

The bedrooms are not intended for doing laundry or consuming meals/drinks. You may eat at the designated table in your gîte and/or on your terrace. Please always use a tablecloth when using the table. There are several places where it is nice to have a drink or a snack. Just think of the terraces, sheds, the small lounge...

In the common, open barn, only drinks and food from 'LES TROIS L.' may be consumed.

Wi-Fi is available free of charge. When using the internet connection, the renter is responsible for his downloads and visits. In case of a request by the competent authorities, we will be obliged to provide the tenant's contact details.

Valuables (jewellery, multimedia devices, various means of payment, etc.) may not be left on the accommodation or in parked vehicles. The hosts decline all responsibility in the event of the disappearance of these objects.

SOCIAL MEDIA

Photos taken by us can be used for marketing and/or on social media. If you do not want your photos to be used by 'LES TROIS L', you must inform 'LES TROIS L' before the holiday by email.

PETS

Pets are not allowed in the holiday home or on our domain. In exceptional cases and only under strict conditions and with the permission of the owners, the owners can deviate from this rule.

NOISE DISTURBANCE

Les Trois Lis is a place where you can enjoy atmosphere, cosiness and tranquility. To guarantee the latter, we ask you to respect each other and not to make noise between 10

p.m. and 8 a.m. In the event of a conflict and/or complaint, we reserve the right to terminate the accommodation agreement immediately.

LIABILITY

We are not responsible for accidents, injuries or illnesses that occur during a stay in or around the property. In addition, we are not responsible for the loss of personal belongings or valuables.

By accepting this reservation it has been agreed that all guests or other guests expressly acknowledge the risk of damage resulting from the use of the property.

The tenant remains legally liable for damage he has caused, even if this damage is established after the end of the stay.

The tenant is legally liable for his (non) actions as well as the actions of his co-tenants and visitors, as well as for the damage they cause.

Complaints from the tenant that are the result of the non-conformity between the rented property or inventory compared to the description on the site or the poor state of maintenance of the rented property or the garden upon arrival of the tenant must be submitted within 2 hours after arrival reported to the owners.

We especially ask parents not to leave their own children alone on the domain and to be attentive at the swimming pool and the pond.

The renter is responsible for possible accidents. We therefore also insist that you have sufficient insurance.

SMOKE FREE

'LES TROIS L' is a SMOKE FREE domain. Smoking/vaping is NOT allowed in the gîtes/rooms, nor in the common areas (barn/open barn), the playground or at the swimming pool. The owners have the right to request a fine of 100€ in case of violation.

LES TROIS L is a beautiful domain. We ask you to preserve this beautiful piece of nature and not to throw cigarette butts or rubbish on the ground. You can ask for an ashtray for your terrace at your own gîte.

EMERGENCY NUMBERS

In case of an emergency, notify the emergency services

- 18 fire brigade
- 15 Ambulance/Samu
- 17 Police In your place of residence you will find a document with all emergency numbers and important addresses (doctor, pharmacist, baker, shop...).

WE THANK YOU FOR EVERYONE'S STAY SO PLEASANT AS POSSIBLE!

